Retail
Olivia

Olivia attended Catcote Academy and progressed through the Catcote Futures Steps Pathway, where she gained valuable work-related learning experiences in retail and dog grooming. These opportunities helped her develop key employability skills and identify her interest in a career in retail.

Following careers guidance, Olivia secured a Project Choice Supported Internship with Heron Foods. Her positive attitude, excellent customer service skills and strong work ethic led to her being offered a part-time job.

Olivia is now thriving in her retail career and is a great example of how work experience, careers support and determination can lead to meaningful employment